

**IN THE MATTER OF: REQUEST FOR REVIEW BY DURHAM  
UNIFIED SCHOOL DISTRICT OF DECISION OF UNIVERSAL SERVICE  
ADMINISTRATOR**

Re: FCC Docket Nos. 97-21 and 96-45  
Appeal of Administrator's Decision on Appeal  
USAC, Schools and Libraries Division  
Application No. 180137  
Funding Year 2000-2001

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JUL 11 2000

DOCKET FILE COPY ORIGINAL

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**Statement of Party's Interests**

The Durham Unified School District (DUSD) is a local education agency in Butte County, California, which is eligible for discounted technology services under the ERATE program administered by the Universal Service Administrative Company, Schools and Libraries Division (SLD). DUSD's ERATE discount rate is 60% for the 2000-2001 year.

**Statement of Relevant Facts**

The Durham Unified School District filed a Schools and Libraries Universal Services Ordered and Certification Form (FCC Form 471, attachment 1), receipt and successful data entry of which was acknowledged by the Universal Service Administrative Company, Schools and Libraries Division (SLD) on February 7, 2000 (attachment 2)). On May 12, 2000, the SLD issued its Funding Commitment Report (attachment 3), wherein it denied funding of the Form 471. The Funding Commitment Decision Explanation states: "Category of service was changed from Internet Access to Internal Connections. The funding cap will not provide 81% discount to be funded." An appeal (attachment 4) was timely filed on June 12, 2000. On June 15, the SLD issued an Administrator's Decision on Appeal (attachment 5) denying the appeal on the basis it was received more than 30 days after the date of the Funding Commitment Decision.

**Question for Review**

1. It is clear that the category of service for this Form 471 is "Internet Access". The service provider's contract included with attachment 1 clearly states such. Although Internal Connections are not funded below 81%, Internet Access is funded for all applicants. In changing the category of service from Internet Access where the application would have been funded, the SLD has prohibited DUSD from receiving the discount to which it is entitled in the amount of \$5,969.23. Had this been left in tact and as originally filed, no appeal would be necessary.
2. The Since the 30<sup>th</sup> day after May 12 fell on a Sunday when the SLD was not open to receive correspondence, receipt of the appeal on the next business day should be considered timely.

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Statement of Relief Sought

DUSD hereby requests that:

1. The Category of Service on the referenced Form 471 be restored to "Internet Access" as originally filed;
2. Its appeal of the Funding Commitment Decision be considered timely; and
3. The discount requested on Form 471 in the amount of \$5,969.23 be funded.

Respectfully submitted,

 7.7.00

Christy R. Patterson,  
Business Manager  
Durham Unified School District  
PO Box 300  
Durham, CA 95938  
Telephone: 530-895-4677, extension 226  
Facsimile: 530-895-4692  
[cpatters@bcoe.butte.k12.ca.us](mailto:cpatters@bcoe.butte.k12.ca.us)

**IN THE MATTER OF: REQUEST FOR REVIEW BY DURHAM  
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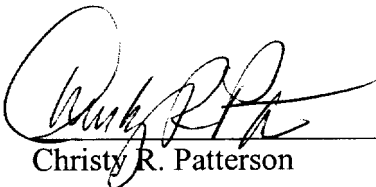
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**PROOF OF SERVICE BY U.S. MAIL**

I, Christy R. Patterson, Business Manager for the Durham Unified School District, mailed the attached Request for Review by Durham Unified School District of Decision of Universal Service Administrator by first class United States mail addressed as follows:

Universal Service Administrative Company  
Schools and Libraries Division  
Box 125 – Correspondence Unit  
80 South Jefferson Road  
Whippany, NJ 07981

I declare under penalty of perjury that the above is true and correct. Executed on July 7, 2000, at Durham, California.

  
\_\_\_\_\_  
Christy R. Patterson

HOME

CANCEL

HELP

**FCC Form 471**

Services Ordered and Certification Form



Approval by OMB 3060-0806

Estimated Average Burden Hours Per Response: 4 hours

This form asks schools and libraries to list the eligible telecommunications-related services they have ordered and estimate the annual charges for them so that the Fund Administrator can set aside sufficient support to reimburse providers for services.

Please read instructions before beginning this application.

**Applicant's Form Identifier:**

(Insert your own code to identify THIS Form 471)

Internet

**Form 471 Application #:**

(inserted by Administrator)

**Block 1: Billed Entity Information**

(The "Billed Entity" is the entity paying the bills for the services listed on this form.)

<b>1. Name of Billed Entity</b> DURHAM UNIFIED SCHOOL DISTRICT		<b>2. Funding Year:</b> 07/01/2000 - 06/30/2001	
<b>3. Entity Number</b> 144638			
<b>4. Applicant's Address, etc.</b>			
<b>a. Street</b> 9420 PUTNEY DRIVE			
<b>City</b> DURHAM	<b>State</b> CA	<b>Zip Code 5Digit</b> 95938	<b>Zip Code 4Digit</b> 0300
<b>b. Telephone number</b> ext. (530) 895 - 4677 226		<b>c. Fax number</b> (530) 895 - 4692	
<b>d. E-mail Address</b> cpatters@bcoe.butte.k12.ca.us			

<b>5. Type Of Applicant (Select only one type)</b>			
<input type="radio"/> Individual School (individual public or non-public school)			
<input checked="" type="radio"/> School District (LEA; public or non-public (e.g., diocesan) local district representing multiple schools)			
<input type="radio"/> Library (including library system, library branch, or library consortium applying as a library)			
<input type="radio"/> Consortium (intermediate service agencies, states, state networks, special consortia)			
If you selected "Consortium" in #5 above, check here <input type="checkbox"/> if any members are ineligible non-governmental entities.			
<b>6a. Contact Person's Name:</b>		Copy 4a-d above to 6b-e below	
Christy Patterson			
Correct and/or add any Contact Person's information below as necessary, then select your preferred mode of contact			
<b>6b. Street Address, P.O.Box, or Route Number</b>			
<input type="radio"/> P.O. BOX 300			
City	State	Zip Code 5Digit	Zip Code 4Digit
DURHAM	CA	95938	0300
<input type="radio"/> <b>6c. Telephone Number (10 digits + ext.)</b>		( 530 ) 895 - 4677 ext. 226	
<input type="radio"/> <b>6d. Fax Number (10 digits)</b>		( 530 ) 895 - 4692	
<input checked="" type="radio"/> <b>6e. E-mail Address (50 characters max.)</b>		cpatters@bcoe.butte.k12.ca.us	

New 471 Initiation

Reset Form

Block 2 &amp; 3

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**HELP**

### Services Ordered and Certification Form



Phone Number: (530) 895-4677 Ext. 226

## Security Code Number: 22019

Continue >>

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Attachment 1: 2/20

HOME CANCEL SAVE &amp; EXIT HELP

# FCC Form 471

## Services Ordered and Certification Form



Applicant's Form Identifier: Internet

Entity Number: 144638

Contact Person: Christy Patterson

Phone Number: (530) 895-4677 Ext. 226

### Block 2: Minor Modification to Existing Contract?

7. THIS ITEM CANNOT BE FILED ONLINE. You may use this item ONLY to inform the fund administrator of Minor Contract Modifications for previously filed Forms 471, and you may do so ONLY through manual filing on paper. Please call 888-203-8100 for specific instructions.

### Block 3: Impact of Services Ordered in this Application

8. Please provide your best estimate of the number of people who will be served by all of the services ordered in THIS Form 471. Schools/school districts complete 8a. Libraries complete 8b. Consortia complete 8a and/or 8b.

a. Number of students to be served  b. Number of library patrons to be served

9. The following questions seek summary outcome information based on the service ordered in this Form 471 application. Please complete only those rows that are relevant to THIS application.

IF THIS APPLICATION INCLUDES...	Before Order	After Order
a. Telephone service (for schools/school districts/consortia only): How many classrooms had phone service before and after your order?	<input type="text"/>	<input type="text"/>
b. High-bandwidth voice/data/video service: How many buildings served before and after your order?	<input type="text" value="41"/>	<input type="text" value="41"/>
c. High-bandwidth voice/data/video service: Highest speed to a building before and after your order?	<input type="text" value="1.54 mb"/>	<input type="text" value="1.54 mb"/>
d. Dial-up Internet connections: How many before and after your order?	<input type="text"/>	<input type="text"/>
e. Dial-up Internet connections: Highest speed before and after your order?	<input type="text"/>	<input type="text"/>
f. Direct connections to the Internet: How many before and after your order?	<input type="text" value="1"/>	<input type="text" value="1"/>
g. Direct connections to the Internet: Highest speed before and after your order?	<input type="text" value="1.54 mb"/>	<input type="text" value="1.54mb"/>
h. Internet access(for schools): How many rooms have Internet access before and after your order?	<input type="text" value="85"/>	<input type="text" value="85"/>
i. Internet access(for libraries): How many buildings have Internet access before and after your order?	<input type="text"/>	<input type="text"/>
j. Internet access: How many computers (or other devices) with Internet access before and after your order?	<input type="text" value="192"/>	<input type="text" value="192"/>
k. Other technology outcomes?	<input type="text"/>	<input type="text"/>

Block 1

Reset Form

Block 4

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SAVE &amp; EXIT

HELP

**FCC Form 471**

Services Ordered and Certification Form



Applicant's Form Identifier: Internet

Entity Number: 144638

Contact Person: Christy Patterson

Phone Number: (530) 895-4677 Ext. 226

Bottom**Block 4, Item 10: Discount Calculation Worksheet A for Individual Schools/School Districts (Display)**

Type "A" Worksheet No. <input type="text" value="176729"/>			
1. Name of School: <u>DURHAM INTERMEDIATE SCHOOL</u>	2. Entity Number: 112023		
3. Urban or Rural: Rural	4. Total # of Students: 325	5. # of Students Eligible for NSLP: 87	
6. %Students Eligible for NSLP (#5 / #4): 26.769%	7. Discount % from Discount Matrix: 60%	8. Weighted Product (#4 X #7): 195	
1. Name of School: <u>DURHAM HIGH SCHOOL</u>	2. Entity Number: 112024		
3. Urban or Rural: Rural	4. Total # of Students: 483	5. # of Students Eligible for NSLP: 71	
6. %Students Eligible for NSLP (#5 / #4): 14.699%	7. Discount % from Discount Matrix: 50%	8. Weighted Product (#4 X #7): 241.5	
1. Name of School: <u>DURHAM ELEMENTARY SCHOOL</u>	2. Entity Number: 112025		
3. Urban or Rural: Rural	4. Total # of Students: 525	5. # of Students Eligible for NSLP: 198	
6. %Students Eligible for NSLP (#5 / #4): 37.714%	7. Discount % from Discount Matrix: 70%	8. Weighted Product (#4 X #7): 367.5	
School District total for total number of students (#4) for all entities listed in this worksheet: 1333 School District total for weighted product (#8) for all entities listed in this worksheet: 804 Block 4, Item 10c. School District Weighted Average Discount % for Shared Services (#8 total / #4 total X 100) for this worksheet: 60%			

Top

Add New Entity

Add New Type "A" Worksheet

Attachment 1, p. 5/10



Block 2&3

Remove This Worksheet

Block 5

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Attachment 1, 2/6/11

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# FCC Form 471

Services Ordered and Certification Form



Applicant's Form Identifier: Internet

Entity Number: 144638

Contact Person: Christy Patterson

Phone Number: (530) 895-4677 Ext. 226

Bottom

## Block 5 Display

FRN: 367094	11. Category of Service: INTERNET ACCESS	12. 470 application Number: 981370000270215
13. SPIN: 143011860	14. Service Provider Name: Butte County Office of Education	
15. Contract Number: ER004	16. Billing Account Number: DUSD	17. Allowable Contract Date: 01/12/2000
18. Contract Award Date: 01/15/2000	19. Service Start Date: 07/01/2000	20. Contract Expiration Date: 06/30/2001
21. Attachment #: 1	22. Block 4 Worksheet No.: 176729	
23a. Monthly Charges: \$829.06	23b. Ineligible monthly amt.: \$0.00	23c. Eligible monthly amt.: \$829.06
23d. Number of months of service: 12	23e. Annual pre-discount amount for eligible recurring charges ( 23c x 23d): \$9,948.72	
23f. One-time charges: \$0.00	23g. Ineligible one-time amt: \$0.00	
23h. Annual pre-discount amount for eligible one-time charges ( 23f - 23g): \$0.00		
23i. Total program year pre-discount amount ( 23e + 23h): \$9,948.72		23j. % discount (from Block 4): 60
23k. Funding Commitment Request ( 23i x 23j): \$5,969.23		

Top

Block 4

Add New Service

Block 6

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**FCC Form 471**

Services Ordered and Certification Form



Applicant's Form Identifier: Internet

Entity Number: 144638

Contact Person: Christy Patterson

Phone Number: (530) 895-4677 Ext. 226

**Block 6: Certifications and Signature**

471 Application Number: 180137

24. The applicant is eligible for support because it includes (check one or both):

- a. ☒ schools under the statutory definitions of elementary and secondary schools found in the Elementary and Secondary Education Act of 1965, 20 U.S.C. Secs. 8801(14) and (25) that do not operate as for-profit businesses, and do not have endowments exceeding \$50 million; and/or
- b. ☐ libraries or library consortia eligible for assistance from a State library administrative agency under the Library Services and Technology Act of 1996 that do not operate as for-profit businesses and whose budgets are completely separate from any school (including, but not limited to) elementary and secondary schools, colleges and universities

25. The school(s) or library(ies) I represent have secured access to all of the resources, including computers, training, software, maintenance, and electrical connections necessary to make effective use of the services purchased as well as to pay the discounted charges for eligible services.

26. All of the individual schools, libraries, and library consortia listed in Block 4 are covered by:

- a. ☐ an individual technology plan for using the services requested in this application; and/or
- b. ☒ higher-level technology plan(s) for using the services requested in this application
- c. ☐ no technology plan needed, applying for basic local distance telephone service only

27. Status of technology plans (if representing multiple entities with mixed tech plan status, check both a and b):

- a. ☒ technology plan(s) has/have been approved.
- b. ☐ technology plan(s) will be approved by a state or other authorized body.
- c. ☐ no technology plan needed; applying for basic local and long distance telephone service only.

28. I certify that the entities eligible for support that I am representing have complied with all applicable state and local laws regarding procurements of services for which support is being sought.

29. I certify that the services the applicant purchases at discounts provided by 47 U.S.C. Sec. 254 will be used solely for educational purposes and will not be sold, resold, or transferred in consideration for money or any other thing of value.

30. I certify that the entity(ies) I represent has complied with all program rules and I acknowledge that failure to do so may result in denial of discount funding and/or cancellation of funding commitments.

31. I understand that the discount level used for shared services is conditional, for future years, upon ensuring that the most disadvantaged schools and libraries that are treated as sharing in the service receive an appropriate share of benefits from those services.

32. I recognize that I may be audited pursuant to this application and will retain for five years any and all worksheets and other records that I rely upon to fill out this application.

33. I certify that I am authorized to submit this request on behalf of the above-named institution, that I have examined this request, and to the best of my knowledge, information, and belief, all statements of fact contained herein are true.

34. Signature of authorized person

35. Date 1-15-00

36. Printed name of authorized person Christy Patterson

37. Title or position of authorized person Business Manager

38. Telephone number of authorized person (530) 895- 4677 x 226

471 Application Number: 180137  
DURHAM UNIFIED SCHOOL DISTRICT  
9420 PUTNEY DRIVE  
DURHAM, CA 95938 -0300

Persons willfully making false statements on this form can be punished by fine or forfeiture, under the Communications Act, 47 U.S.C. Secs. 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. Sec. 1001.

NOTICE TO INDIVIDUALS: Section 54.504 of the Federal Communication Commission's rules requires all schools and libraries ordering services that are eligible for and seeking universal service discounts to file this Services Ordered and Certification Form (FCC Form 471) with the Universal Service Administrator. 47 C.F.R. § 54.504. The collection of information stems from the Commission's authority under Section 254 of the Communications Act of 1934, as amended, 47 U.S.C. § 254. The data in the report will be used to ensure that schools and libraries comply with the competitive bidding requirement contained in 47 C.F.R. § 54.504. All schools and libraries planning to order services eligible for universal service discounts must file this form themselves or as part of a consortium.

An agency may not conduct or sponsor, and a person is not required to respond to, a collection of information unless it displays a currently valid OMB control number.

The FCC is authorized under the Communications Act of 1934, as amended, to collect the personal information we request in this form. We will use the information you provide to determine whether approving this application is in the public interest. If we believe there may be a violation of potential violation of a FCC statute, regulation, rule or order, your application may be referred to the Federal, state, or local agency responsible for investigating, prosecuting, enforcing or implementing the statute, rule, regulation or order. In certain cases, the information in your application may be disclosed to the Department of Justice or a court or adjudicative body when (a) the FCC; or (b) any employee of the FCC; or (c) the United States Government, is a party of a proceeding before the body or has an interest in the proceeding.

If you owe a past due debt to the federal government, the taxpayer identification number (such as your social security number) and other information you provide may also be disclosed to the Department of the Treasury Financial Management Service, other federal agencies and/or your employer to offset your salary, IRS tax refund or other payments to collect that debt. The FCC may also provide this information to these agencies through the matching of computer records when authorized.

With the exception of your social security number, if you do not provide the information we request on the form, the FCC may delay processing of your application or may return your application without action.

The foregoing Notice is required by the Privacy Act of 1974, Pub. L. No. 93-579, December 31, 1974, 5 U.S.C. § 552, and the Paperwork Reduction Act of 1995, Pub. L. No. 104-13, 44 U.S.C. § 3501 et seq.

Public reporting burden for this collection of information is estimated to average 6 hours per response, including the time for reviewing instructions, searching existing data sources, gathering and maintaining the data needed, completing, and reviewing the collection of information. Send comments regarding this burden estimate or any other aspect of this collection of information, including suggestions for reducing the reporting burden to the Federal Communications Commission, Performance Evaluation and Records Management, Washington, D.C. 20554.

Please submit this form to:

SLD - Form 471  
P.O. Box 7026  
Lawrence, KS 66044-7026  
1-888-203-8100

For express delivery services or U.S. Postal Service, Return Receipt Requested, mail this form to:

SLD - Form 471  
C/O Ms. Smith  
3833 Greenway Drive  
Lawrence, KS 66046  
1-888-203-8100

Done

Copyright 1997-1999  
Schools and Libraries Division

Butte County Office of Education  
1859 Bird Street  
Oroville CA 95965  
(530) 538-7152  
SPIN# 143011860

REC-001  
JUL 11 2001  
FCC MAIL

**INTERNET ACCESS AGREEMENT  
(Narrative of Service Procurement)**

This agreement is between the Durham Unified School District (District) and the Butte County Office of Education (BCOE).

District is a member of the Butte Education Network Consortium, an association of public school districts serving grades kindergarten through 12 in Butte County, California. The Consortium plans to obtain Internet services which, described in detail below, include setup, maintenance and troubleshooting of networking equipment owned by the Consortium. The services will be provided under contracts with Butte County Office of Education (BCOE) conforming to California's Education and Public Contracts Codes. Internet service agreement(s) made between Consortium member school districts and Butte County Office of Education will depend upon Schools and Library Corporation approving Consortium's request for subsidy under the Telecommunications Act of 1996 for the services described.

**1. Internet Services:** BCOE will provide Consortium member districts these specific Internet services in accordance with accepted telecommunication industry standards within the judgement of BCOE's professional staff, Bylaws of the Butte Education Network Consortium and, when applicable, Federal Communication Commission rules for Universal Service Fund (E-Rate) subsidy under the Telecommunications Act of 1996:

- 1.1. Install and configure Internet equipment and software, particularly hub routers, approved by Consortium to be jointly owned by districts.
- 1.2. Provide District access to the Internet through one or more paths.
- 1.3. Maintain and operate one or more Internet servers to provide districts with web browser and e-mail service including one e-mail account for each district workstation connected via network or five (5) e-mail accounts per site for sites using dialup access.
- 1.4. Install and configure Internet equipment and software, particularly site routers, owned by districts.
- 1.5. Purchase, at district's expense, install and configure CSU/DSUs to accommodate data circuits that require them.
- 1.6. Respond, electronically or by on-site visit, to district problem reports in accordance prescribed definitions and standards.
- 1.7. Maintain Help Desk to monitor network status and respond to districts' requests for assistance with Internet accessing equipment and software.
- 1.8. At individual district's expense, install a low cost domain name server to maintain district's Internet access if Consortium's main servers are not available.
- 1.9. Maintain a database of IP addresses for districts with a process for issuing new IP addresses.
- 1.10. Compile equipment usage statistics and intervene, when possible, before overloads occur.

- 1.11. Troubleshoot Internet accessing equipment to identify specific problems and reduce repairs.
- 1.12. Document configuration data on all Internet accessing equipment to facilitate repair or replacement.
- 1.13. Install operating system upgrades in all Internet equipment named in this Agreement.
- 1.14. Coordinate repair or replacement of Internet equipment and maintain interchangeable spares to reestablish service as soon as reasonably possible.
- 1.15. Troubleshoot data circuits to identify specific problems and reduce repair time where possible.
- 1.16. Compile statistics for circuit usage and, where possible, intervene before overloads occur.
- 1.17. Coordinate data circuit repair with providers.
- 1.18. Prepare equipment standards to facilitate quantity purchases, easy support and ready spares.

## 2. Services Not Provided:

- 2.1. Use of wide area network circuits.
- 2.2. Installation, configuration or maintenance for local area network servers.
- 2.3. Network cable installation; or
- 2.4. Installation, configuration or maintenance of local workstations.
- 2.5. Media, text or other information content beyond that needed for districts to transmit and receive information over the Internet.

## 3. Content:

BCOE will not provide Internet content to districts and will not warrant, or accept any responsibility whatsoever, for the appropriateness of any content passing over this network or for appropriate use by districts licensees.

## 4. Assured Levels of Service:

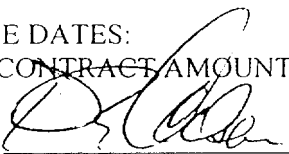
BCOE will account to districts for levels of service rendered reports in accordance prescribed definitions and standards.

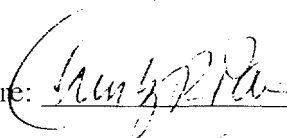
EFFECTIVE DATES:

From July 1, 2000 to June 30, 2001

ANNUAL CONTRACT AMOUNT:

\$9,948.72

Signature: 

Signature: 

Name: Don Carlsen

Name: Cheryl R. Tallen

Title: Assistant Superintendent

Title: Business Manager

Butte Co. Office of Education  
SPIN# 143011860

Durham Unified School District

Dated: 1/12/00

Dated: 1/15/2000

Mg/IT16990d

**USAC**  
UNIVERSAL SERVICE  
ADMINISTRATIVE CO.

**SCHOOLS AND LIBRARIES DIVISION**  
Box 125 - Correspondence Unit  
100 South Jefferson Road  
Whippany, NJ 07981

6 7 1 2000

MAY 2000

DURHAM UNIFIED SCHOOL DISTRICT  
Christy Patterson  
P.O. BOX 300  
DURHAM, CA 95938-0300

February 7, 2000

FCC Form 471 RECEIPT ACKNOWLEDGMENT LETTER TO APPLICANT  
Re: Form 471 Application Number 180137

Funding Year 07/01/2000 - 06/30/2001 - Program Year 3  
Applicant's Form Identifier: Internet  
Billed Entity Number 144638

NOTICE: This notification is an acknowledgment of RECEIPT and SUCCESSFUL DATA ENTRY of your FCC Form 471, Services Ordered and Certification Form, reflecting \$9,948.72 in total program year pre-discount costs for services.

This letter does NOT contain any decisions concerning your requests for discounts.

Please keep this letter for your records. The Form 471 application number cited above is critical for you to link your application to future Schools and Libraries Division (SLD) communications.

Please be advised that your Form 471 was officially received by the SLD on 01/15/2000 and successfully entered into our data system. In addition, we have received the Certification for the Form 471 and the other required documentation. We have entered this Certification into our processing system. SLD's Program Integrity Assurance (PIA) Team will now review your application for compliance with program rules. Once the review of your application has been completed, you will receive a separate Funding Commitment Decisions Letter which informs you of the disposition of your application. Until you receive a Funding Commitment Decisions Letter from the SLD, you cannot assume that you will receive the discounts for which you are applying.

Your application will be considered within the application filing window wherein all applications which meet the Minimum Processing Standards are treated as though they were received on the same day.

HOW TO USE THIS 471 RECEIPT ACKNOWLEDGMENT LETTER TO CORRECT INFORMATION ON YOUR FORM 471 (ACT WITHIN 2 WEEKS!)

If you find data entry errors on this letter, or you previously identified errors on your Form 471, these can be corrected using this Form 471 Receipt Acknowledgment Letter. Examples of the errors that can be corrected are:

- \* Block 1 information (such as contact person or street address);
- \* Reductions to Block 5 Funding Requests;
- \* SPIN is incorrect because of a data entry error or because the company has merged with or been acquired by another company (Requests to change service providers for other reasons cannot be accommodated through the Receipt Acknowledgment Process.);
- \* If on your Form 471 you incorrectly combined or "bundled" into one Funding Request Number (FRN) two or more services from different service providers (for example, local phone service from one company and long distance service from another) or from different eligible service categories (such as internal connections and Internet access), you may request us to "split" or "unbundle" the FRN.

NOTE: The total dollar amount represented by the newly divided FRN must not exceed

the amount you requested for the original combined FRN. On the photocopy of your Receipt Acknowledgment Letter, cross out the original bundled FRN, then write in the SPIN, Service Provider Name, Services Ordered category, Total Program Year Pre-Discount \$ Amount, and Discount for each distinct service you have now "unbundled," making sure that the total dollars requested add up to no more than the ORIGINAL request.

To notify us of the allowable corrections you wish to make, please remember the SLD must receive these corrections within 2 weeks of the date of this letter. Follow these simple steps to make corrections:

1. Photocopy your Receipt Acknowledgment Letter.
2. Draw a line through each incorrect item, and mark clearly next to it what the correct information should be.
3. Please write the name of the contact person and telephone number on the first page of the RAL copy that will be sent to the SLD so that we can contact you if we have questions about your requested changes.
4. Make a photocopy of your marked-up letter to keep for your files.
5. Send your marked-up letter to arrive within two weeks of the date of this Form 471 Receipt Acknowledgment Letter to: Data Entry Corrections, Schools and Libraries Division, Box 300 - Correspondence Unit, 100 South Jefferson Road, Whippany, NJ 07981. (Please no e-mail.) We recommend that you send your marked-up letter via certified mail or another mode of delivery that will provide you with proof of delivery. Alternatively, you may fax your marked-up letter within two weeks of the date of this Form 471 Receipt Acknowledgment Letter. Please fax your marked-up letter with a Fax Cover Page to: Data Entry Corrections, fax # (973) 884-8217 and indicate the number of pages you are faxing. When faxing, save your confirmation page from sending the fax as your receipt of completed transmission.
6. Allowable corrections received in a timely fashion will be reflected in your Funding Commitment Decision Letter. We will not make corrections that do not fall into the categories defined as Allowable Corrections, above. Please note: the SLD will not advise you that we have received your "change request."
7. Please notify your service provider of any corrections to the Receipt Acknowledgment Letter that you submit to the SLD. Your service provider has also received a copy of the original Form 471 RAL letter. This correction will help your service provider keep your records updated.

#### EXPLANATION OF LINE ITEM INFORMATION

Select information from each Block 5 of Form 471 Application Number 180137 which passed Minimum Processing Standards and which could be entered into our data system is shown below. There are six important components of information shown for each Block 5:

1. FRN: The FRN is the Funding Request Number that the SLD assigned to each Block 5 that is entered into our data system. This number will be cited in relation to the SLD's funding decision contained in the Funding Commitment Decision Letter. The FRN information will also be shared with service providers so that they can provide discounted bills and invoice the SLD for the approved discount amount.
2. SPIN: This is the Service Provider Identification Number that you provided. This is a unique identification number assigned to each service provider.
3. Service Provider Name: This is the legal name in our database that is associated with the Service Provider Identification Number that you provided.
4. Category of Service: This is the type of service for which you have requested discounts. The categories of services are: Telecommunications Services (Telc Svc); Internet Access (Inet Acc); Internal connections (Intr Con).
5. Total Program Year Pre-discount \$ Amount: This is the total annual pre-discount cost for each FRN. This amount is taken from Column I of Item 23.
6. Disc.: This is the discount percentage from Block 5, Items 23, Column J.

#### Missing FRNs

If information about a particular FRN is not included in the itemized list of Block 5 FRNs set forth above, this is because the FRN did not pass Minimum Processing Standards. If this is the case, you will receive a separate letter from the SLD informing you that these FRNs have been rejected, with an explanation of the reason for rejection. If you believe that there were FRNs included in your Form 471 which are not listed in this letter AND you have not received a letter informing you that those FRNs are rejected, please



write to us at the address listed at the bottom of this letter concerning "Questions about this Letter." Please note that the SLD Client Service Bureau may not have the information necessary to respond to your inquiry; therefore, your letter should be sent to the New Jersey address featured below.

#### Future Contacts with PIA

It may be important for us to contact you as our PIA (Program Integrity Assurance) Team reviews the funding requests contained in your Form 471. Our requests for clarification and/or additional documentation will require a prompt response. The due date for such responses will be established at the time that the PIA Team may contact you. Please make sure that the contact person on your application is available to speak with the PIA Team, or that a surrogate is available. In addition, you should monitor on a daily basis the fax and e-mail locations that you may have cited in your Form 471 for the applicant and the contact person for the applicant.

#### Communications with your Service Providers

The SLD is also sharing this FRN information with service providers whose SPINs are listed on Form 471 applications. This information is provided so that service providers can undertake the preparatory steps of identifying their potential customers for whom discounts may be issued. NO DISCOUNTS will be provided until:

- \* after the SLD issues the Funding Commitment Decision Letters for a particular application; AND
- \* technology plans, if applicable, have been approved; AND
- \* the applicant submits a Form 486 with a valid service start date.

The SLD encourages Form 471 applicants to contact their service providers to inform the service providers of the funding requests submitted to the SLD. Service providers may request additional information concerning the specific services contained within each funding request in order to facilitate discounted billing. Applicants are encouraged to share this information with service providers in order for the service providers to begin the preparatory billing steps.

#### Questions about this Letter

If you have any questions regarding the above information, please write to us at SLD, Box 300-Correspondence Unit, 100 South Jefferson Road, Whippany, NJ 07981.

Thank you for your interest in the Schools and Libraries Universal Service Program.

Funding Request Number: 367094

SPIN: 143011860 Service Provider Name: Butte County Office of Education

Services Ordered: Inet Acc(s)

Pre-discount Cost: \$9,948.72

Discount Percentage: 60%

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FUNDING COMMITMENT REPORT

Form 471 Application Number: 180137

Funding Request Number: 367094      Funding Status: Not Funded  
SPIN: 143011860      Service Provider Name: Butte County Office of Education  
Contract Number: ER004  
Services Ordered: Internal Connections  
Earliest Possible Effective Date of Discount: 07/01/2000  
Contract Expiration Date: 06/30/2001  
Billing Account Number: DUSD  
Pre-Discount Amount: \$9,948.72  
Discount Percentage Approved by the SLD: N/A  
Funding Commitment Decision: \$0.00 - Srvc/Discnt will NOT be funded  
Funding Commitment Decision Explanation: Category of service was changed from  
Internet Access to Internal Connections. The funding cap will not provide 81%  
discount to be funded. For further details see WWW.SL.UNIVERSALSERVICE.ORG.



## DURHAM UNIFIED SCHOOL DISTRICT

Penny Chennell, Ed.D., District Superintendent  
P.O. Box 300 Durham, California 95938  
Telephone (530) 895-4675 Facsimile (530) 895-4692  
<http://www.bcoe.butte.k12.ca.us/durham/>

BOARD of TRUSTEES: Linda Boles Michael McDonald Bill Orthel  
Tom Simmons Donna Killoran

June 12, 2000

Letter of Appeal  
Universal Service Administrative Company  
Schools and Libraries Division  
Box 125 – Correspondence Unit  
80 South Jefferson Road  
Whippany, NJ 07981

RECEIVED  
JUL 11 2000  
FCC MAIL ROOM

Re: Applicant: Durham Unified School District  
Form 471 Application Number 180137  
Billed Entity Number: 144638

Please accept this letter of appeal of our funding commitment report for the above-referenced Form 471.

This Form 471 was exclusively for Internet Access provided by the Butte County Office of Education. Per your funding commitment report, the "Category of service was changed from Internet Access to Internal Connections." This is incorrect. A copy of Block 5 of the Form 471 and Attachment 1 as originally filed are enclosed for your review; these explicitly describe the internet services to be provided under these contract.

We respectfully request that this request be reviewed and funded as originally filed as "Internet Access." If you require additional information, please contact me by email ([cpatters@bcoe.butte.k12.ca.us](mailto:cpatters@bcoe.butte.k12.ca.us)), fax (530-895-4692) or telephone (530-895-4677 x 226).

Sincerely,

Christy R. Patterson  
Business Manager

Enclosures

DURHAM  
ELEMENTARY SCHOOL

LIZ CAPEN  
PRINCIPAL  
Telephone (530) 895-4697  
Facsimile (530) 895-4665

DURHAM  
INTERMEDIATE SCHOOL

STEPHEN J. PILUSO  
PRINCIPAL  
Telephone (530) 895-4684  
Facsimile (530) 895-4305

DURHAM  
HIGH SCHOOL

JACK SALISBURY  
PRINCIPAL  
Telephone (530) 895-4685  
Facsimile (530) 895-4688

MISSION  
HIGH SCHOOL

JACK SALISBURY  
PRINCIPAL  
Telephone (530) 895-4685

Attachment 1 21



UNIVERSAL SERVICE  
ADMINISTRATIVE CO.

Box 125 – Correspondence Unit  
80 South Jefferson Road  
Whippany, New Jersey 07981

SCHOOLS AND LIBRARIES DIVISION

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### Administrator's Decision on Appeal

June 15, 2000

Christy Patterson  
Durham Unified School District  
9420 Putney Drive  
Durham, CA 95938

RECEIVED

JUL 11 2000

FCC MAIL ROOM

Re:    Application Number:        180137  
      Funding Year                2000-2001  
      Date of Issuance of Funding  
      Commitment Decision Letter: 5/12/2000  
      Date Appeal Received:       6/12/2000 PM

Our records show that your appeal was received more than 30 days after the date your Funding Commitment Decisions Letter was issued (see dates above). The Federal Communications Commission (FCC) rules require applicants to submit appeals so USAC/SLD receives them within 30 days of the date that the relevant Funding Commitment Decision Letter was issued. (See "SLD Procedure for Post-Commitment Appeals" at <http://www.sl.universalservice.org/apply/10procpost.asp>.) The FCC rules do not permit the SLD to consider your appeal. If you wish to continue this process, you may submit a new appeal, stating the impediment to your filing your appeal within the original time, to the FCC at the following address:

Federal Communications Commission  
Office of the Secretary  
445 12th Street, S.W.  
Room TW-A325  
Washington, DC 20554

Schools and Libraries Division  
Universal Services Administrative Company